

Last Updated: February 14, 2024

Korn Ferry Subprocessors

Korn Ferry may use some or several of the subprocessors listed below to assist in the provision of its services and products. A subprocessor is a third party engaged by Korn Ferry that processes personal data on behalf of Korn Ferry. Additional service or product specific subprocessors may be identified in statements of work or other agreements. This list includes subprocessors/service providers as defined in the EU General Data Protection Regulation, the California Consumer Privacy Act (as amended) and similar laws, as applicable.

Data Centers, Cloud Providers

| Provider | Service | Headquarters |
|--|---|--------------|
| Amazon Web Services, Inc. | Data Center, Cloud Provider, Back-up Provider | USA |
| Box, Inc. | Data Center, Cloud Provider, Back-up Provider | USA |
| Google | Data Center, Cloud Provider, Back-up Provider | USA |
| Microsoft Corporation (Azure and Office 365) | Data Center, Cloud Provider, Back-up Provider | USA |

Third Party Assessment/Service Providers and Processors

| Provider | Assessment / Service | Headquarters |
|---------------------------------|--|--------------|
| AKT Global | Implementation of Employee Experience within Qualtrics | Israel |
| Explorance | Online evaluation tool – post course survey | Canada |
| Forsta (Formerly Confirmit) | Survey hosting platform | Norway |
| Halo Feedback | Assessment Platform | Australia |
| Hogan Assessment Systems Inc | Assessment instrument | USA |
| Survey Monkey | Survey hosting platform | USA |
| Qualtrics | Survey hosting platform | USA |

Back-up Providers

Data may be backed up on archival media managed by a third party such as Iron Mountain in the USA. Data may also be backed up to our data center and cloud providers.



Online Tools

Korn Ferry may use additional platforms and tools to provide certain services. Data subjects may be asked to provide first names, surnames, and email to evidence completion of the training.

| Provider | Assessment / Service | Headquarters |
|--|--|--------------|
| Avature Limited | Applicant Tracking System | UK |
| Brazen Technologies, Inc | Virtual recruitment and job fair tool | USA |
| Bullhorn | Applicant Tracking System | USA |
| ClearDoc, Inc. (OpenReel) | Video editing and creation solution | USA |
| Cloudmills Hrnx LLC (Joynd) | Integration technology | USA |
| Cvent | Event scheduling | USA |
| Daxtra | Resume parsing | UK |
| Elucidat | Content authoring tool | UK |
| EmployeeReferrals | Employee referral platform | USA |
| Enboarder | Automated Candidate Onboarding | Australia |
| Google | Usage data analysis | USA |
| Honelt, Inc. | Interview recording solution | USA |
| ICIMS, Inc. | Marketing automation tech stack and CRM | USA |
| Karpaga Assessment App Matrix Services Pvt Ltd (HireMee) | Online assessment platform | India |
| Kylo+ | Integration Tool | UK |
| Leoforce, LLC | Talent Sourcing Services | USA |
| Loop/mResource/Loop Works | Talent Relationship Management System (recruitment services) | USA |
| Merge API, Inc. | API integration tool | USA |
| Microsoft (i.e.Viva, PowerBI, ChatGPT, CoPilot etc.) | Online software operating services, applications, and business solutions | USA |
| MoSeeker, Inc. | Applicant Tracking System | China |
| Nomadic Learning Ltd | eLearning platform | USA |
| NovoEd | Learning platform | USA |
| Okta | Single SignOn platform | USA |
| Oleeo | Applicant Tracking System | UK |



| Provider | Assessment / Service | Headquarters |
|---|---|--------------|
| OrgVue | Online Platform for organizational design and analytics | UK |
| Paradox, Inc. | Automation of administrative recruitment processes | USA |
| Remesh, Inc. | Virtual focus group platform | USA |
| SABA/Cornerstone (owned by Clearlake Capital) | SABA Diversity and Inclusion, Leadership Development, and Talent Development eLearning platform | USA |
| SHL Global Management Ltd | Skill assessment tool | UK |
| Skillsize.io | Al assisted analysis of candidate data | UK |
| SkillSurvey | Automated reference checks | USA |
| Teamscope OÜ | Online assessment tool | Estonia |
| Text-Em-All | Text messaging tool | USA |
| Textkernel Company (Sovren) | Resume parsing | Netherlands |
| Thought Industries | eLearning platform that includes video training, providing playbooks, and other tools. | USA |
| Udemy | Learning platform | USA |
| Vital Source LLC | eLearning platform that includes video training, providing playbooks, and other tools. | USA |
| Yoodli | Online Portal professional development | USA |
| Youcanbookme | Meeting organizer for candidates | UK |
| Zipstorm, Inc (Seekout) | Artificial Intelligence powered search engine for LinkedIn public profiles | USA |

Client Support Services

| Provider | Service | Headquarters |
|------------|---------------------------------|--------------|
| Atlassian | Service Desk ticketing Software | Australia |
| Salesforce | Service Desk ticketing software | USA |

Administrative Subprocessors

Korn Ferry uses a variety of administrative subprocessors for general business operations including but not limited to Microsoft Office 365, SmartSheet and Tableau for office productivity tools.



Conference Call Providers

| Provider | Service | Headquarters |
|--|----------------------------------|------------------|
| 8X8 | SaaS PBX | USA |
| Cisco/Webex | Electronic Conferencing platform | USA |
| Meeting One | Electronic Conferencing platform | USA |
| Modern Hire (Formerly Montage Talent Inc.) | Electronic Conferencing platform | USA |
| Microsoft Teams | Electronic Conferencing platform | USA |
| Mural /Tactivos | Online collaboration tool | USA Argentina |
| Natilik | SaaS PBX | UK |
| Zoom | Electronic Conferencing platform | USA |

Staffing Organizations

| Provider | Service | Headquarters |
|-------------------------------|---|--------------|
| Addison Group Company (Mondo) | Staff augmentation in development and support of select platforms | USA |
| Arcadia Global Solutions | Staff augmentation in development and support of select platforms | USA |
| Haydn Partners | Staff augmentation in organizational strategy | UK |
| Hexaware | Staff augmentation in development and support of select platforms | India |
| iSpace | Staff augmentation in development and support of select platforms | USA |
| Moback | Staff augmentation in development and support of select platforms | USA |
| The Potentialists Limited | Staff augmentation in development and support of select platforms | UK |
| TruData | Staff augmentation in development and support of select platforms | USA |



Korn Ferry Affiliates

Services may be performed by Korn Ferry subsidiaries and affiliates. A list of subsidiaries and affiliates is available at https://cdn.kornferry.com/privacy/subsidiariesalliances.pdf.

Subprocessor list updates

Updates to Korn Ferry's subprocessor list will be posted in the "Korn Ferry Subprocessor" section on Korn Ferry's corporate website found here: https://www.kornferry.com/privacy/security.

You may also elect to receive an email notification when the list is updated by completing the subscription form found at the same link.