

KORN FERRY SUBPROCESSORS

Korn Ferry will use some or all of the subprocessors listed below to assist in the provision of its services and products. A subprocessor is a third party engaged by Korn Ferry that processes personal data on behalf of Korn Ferry. Additional service or product specific subprocessors may be identified in statements of work or other agreements.

DATA CENTERS & CLOUD PROVIDERS

AMERICAS

- Amazon Web Services, Inc. (USA, Canada)
- Cyxtera Technologies, Inc. (formerly CenturyLink) (USA)
- Microsoft Corporation (Azure and Office 365) (USA, Canada, Brazil)
- Rackspace US, Inc. (USA)

EUROPEAN ECONOMIC AREA (EEA)

- Amazon Web Services, Inc. (various locations in the EEA)
- Verizon UK Limited (UK)
- Microsoft Corporation (Azure and Office 365) (various locations in the EEA)
- Rackspace Limited (UK)

ASIA PACIFIC REGION (APAC)

- Amazon Web Services, Inc. (AWS) (various locations in APAC)
- Microsoft Corporation (Azure and Office 365) (various locations in APAC)
- Rackspace Limited (China)

THIRD PARTY ASSESSMENT PROCESSORS

- **Aon Hewitt** processes Korn Ferry's VOICES® assessment on its Modern Data Collection Platform, hosted in the USA. Related reporting on its mResearch platform and m360 platform is hosted in the Netherlands and may be processed in the USA.
- **Confirmit, Inc.** processes a variety of Korn Ferry tools and assessments hosted in the USA, Canada, UK, and Australia.
- **Data Solutions International, Inc.** processes the PROFILOR® assessment and Korn Ferry's TalentView of Leadership Performance assessment hosted in the USA.
- **Qualtrics, LLC** processes a variety of Korn Ferry surveys and assessments hosted in the USA, Canada, Australia, and Germany.

THIRD PARTY ASSESSMENT PROVIDERS

- **The Myers Briggs Company** provides assessments and instruments hosted in the USA.
- **Herrmann International, Inc.** provides assessments and instruments hosted in the USA.
- **Hogan Assessment Systems, Inc.** provides assessments hosted in the USA.
- **IDI, LLC** provides its Intercultural Development Inventory assessment hosted in the USA.

BACKUP PROVIDERS

Data may be backed up on archival media managed by a third party such as Iron Mountain in the USA. Data may also be backed up digitally on a provider distinct from the data center where information is hosted. For example, applications hosted in Microsoft Azure in one region may be backed up to Microsoft Azure in the same region to provide redundancy and accommodate data residency needs.

ONLINE TOOLS

Korn Ferry may use additional platforms and tools to provide certain services. For example, when conducting diversity and inclusion training Korn Ferry may utilize SABA to conduct video training and data subjects may be asked to provide first names, surname, and email to evidence completion of the training. Korn Ferry uses talent relationship management systems such as Loop, and applicant tracking systems, such as Lumesse's TalentLink, in the provision of recruitment services.

SUPPORT SERVICES

The Korn Ferry Support Team may use Salesforce (Salesforce.com, Inc.), Zendesk (Zendesk, Inc.), Freshdesk (Freshworks, Inc.), and Jira (Atlassian, Inc.) which provide ticketing systems and process data in the USA. Support Team personnel are located in the USA, EMEA, Philippines, Argentina, Poland, and Czech Republic. Additionally, third parties may be utilized to support Korn Ferry products and services. Support personnel may access data to the extent necessary to perform support functions such as incident response, service operations, and troubleshooting.

ADMINISTRATIVE SUBPROCESSORS

Korn Ferry uses a variety of administrative subprocessors for general business operations such as Marketo for marketing communications, Microsoft Office 365 for office productivity tools, Salesforce for customer relationship management, and SAP for accounting and client invoicing. These subprocessors generally only process business contact information and minimal other information needed to carry out administrative functions. Additionally, we may use subprocessors for internal document storage and destruction, scheduling, and project management.

TELECOMMUNICATIONS PROVIDERS & ELECTRONIC CONFERENCING PLATFORMS

Personal data may be transferred during phone calls or electronic conferencing. Korn Ferry utilizes several telecommunications providers, including AT&T and Verizon, to provide both landline and cellular service. Additionally, Korn Ferry uses electronic conferencing platforms such as Zoom, Skype, and WebEx.

KORN FERRY AFFILIATES

Additionally, services may be performed by Korn Ferry subsidiaries and affiliates. A list of affiliates and subsidiaries is available from privacy@kornferry.com or at <https://cdn.kornferry.com/privacy/subsidiariesalliances.pdf>.

As Korn Ferry's subprocessors change, we will provide our clients with updates by posting updates [here](#). We recommend you bookmark this page and check back periodically for updates.

Updated: 22 May 2019