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## Korn Ferry Subprocessors

Korn Ferry may use some or all of the subprocessors listed below to assist in the provision of its services and products. A subprocessor is a third party engaged by Korn Ferry that processes personal data on behalf of Korn Ferry. Additional service or product specific subprocessors may be identified in statements of work or other agreements.

### Data Centers, Cloud Providers

Provider	Service	Region	Location
Amazon Web Services, Inc.	Data Center, Cloud Provider, Back-up Provider	Americas EEA APAC	USA, Canada Germany, Ireland Various countries
Box, Inc.	Data Center, Cloud Provider, Back-up Provider	Americas	USA
Cyxtera Technologies, Inc	Data Center, Cloud Provider, Back-up Provider	Americas	USA
Microsoft Corporation (Azure and Office 365)	Data Center, Cloud Provider, Back-up Provider	Americas EEA APAC	USA, Canada, Brazil Various countries Various countries
Verizon	Data Center, Cloud Provider, Back-up Provider	EEA	UK

### Third Party Assessment/Service Providers and Processors

Provider	Assessment / Service	Region	Location
Confirmit	Survey hosting platform	Americas EEA APAC	USA UK Australia
Data Solutions Inc	360 Assessment instrument	Americas	USA
Explorance	Online evaluation tool – post course survey	Americas EEA APAC	USA, Canada Netherlands Australia
Hogan Assessment Systems Inc	Assessment instrument	Americas	USA
Profiling Online	Assessment instrument	Americas	USA
Qualtrics	Survey hosting platform	Americas EEA APAC	USA, Canada UK Ireland Australia
Survey Monkey	Survey hosting platform	Americas APAC	USA, Canada Australia



### **Back-up Providers**

Data may be backed up on archival media managed by a third party such as Iron Mountain in the USA. Data may also be backed up digitally on a provider distinct from the data center where information is hosted. For example, applications hosted in Microsoft Azure in one region may be backed up to Microsoft Azure in the same region to provide redundancy and accommodate data residency needs.

### **Online Tools**

Korn Ferry may use additional platforms and tools to provide certain services. Data subjects may be asked to provide first names, surname, and email to evidence completion of the training.

<b>Provider</b>	<b>Assessment / Service</b>	<b>Region</b>	<b>Location</b>
Cvent	Event scheduling	EEA	UK
Elucidat	Content authoring tool	EEA	Ireland
Google Analytics	Usage data analysis	Americas EEA	USA Various countries
Intrepid by Vital Source*	eLearning platform	Americas	USA
Leoforce	Talent Sourcing Services	Americas EEA	USA Germany
Loop/mResource	Talent Relationship Management System (recruitment services)	Americas EEA	USA Netherlands
MindMarker, LLC	eLearning platform	Americas	USA
Mya	AI platform for online conversation between job applicants and recruiters	Americas	USA
Oleeo	Applicant Tracking System	EEA	UK
Pendo	Client onboarding software	Americas EEA	United States Various countries
SABA	Diversity and Inclusion, Leadership Development, and Talent Development eLearning platform	Americas EEA APAC	USA, Canada Netherlands Australia, UK
Swiss VBS*	eLearning platform	Americas	USA
TalentLink (Lumesse)	Applicant Tracking System (recruitment services)	Americas EEA	USA UK
Thought Industries*	eLearning platform	Americas EEA	USA Ireland
White Springs Company LLC*	Sales enablement tool	Americas	USA

\*Used for business purposes such as video training, providing playbooks, and other tools.



**Client Support Services\***

Provider	Service	Region	Location
JIRA	Service Desk ticketing Software	Americas	USA
Motionsoft	Service Desk ticketing software	Americas	USA
Salesforce	Service Desk ticketing software	Americas	USA

\*Additionally, Support Team personnel are located in the USA, UK, Philippines, India, Argentina, Poland, and Czech Republic. Support personnel may access data to the extent necessary to perform support functions such as incident response, service operations, and troubleshooting.

**Administrative Subprocessors**

Korn Ferry uses a variety of administrative subprocessors for general business operations including Microsoft Office 365 for office productivity tools.

**Conference Call providers**

Provider	Service	Region	Location
8X8	SaaS PBX	Americas	USA
NTT Cloud Communications FKA Arkadin	Electronic Conferencing platform	Americas	USA, Canada Various countries Various countries
Meeting One	Electronic Conferencing platform	Americas	USA
Modern Hire fka Montage Talent Inc.	Electronic Conferencing platform	Americas	USA
Mural	Online collaboration tool	Americas	USA
Teams	Electronic Conferencing platform	Americas EEA APAC	USA, Canada Various countries Various countries
WebEx	Electronic Conferencing platform	America EEA APAC	USA, Canada Various countries Various countries
Zoom	Electronic Conferencing platform	Americas EEA APAC	USA, Canada, Brazil Various countries Various countries

**Korn Ferry Affiliates**

Services may be performed by Korn Ferry subsidiaries and affiliates. A list of subsidiaries and affiliates is available at <https://cdn.kornferry.com/privacy/subsidiariesalliances.pdf>.



**Subprocessor list updates**

Updates to Korn Ferry's subprocessor list will be posted in the "Korn Ferry Subprocessor" section on Korn Ferry's corporate website found here: <https://www.kornferry.com/privacy/security>.

You may also elect to receive an email notification when the list is updated by completing the subscription form found at the same link.